Hansa
Haushaltsgeräte

OPERATING INSTRUCTIONS EN

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WDHG814521LG

ONLY USE THE APPLIANCE WHEN YOU HAVE READ AND UNDERSTAND THE OPERATING INSTRUCTIONS

WASHER-DRYER

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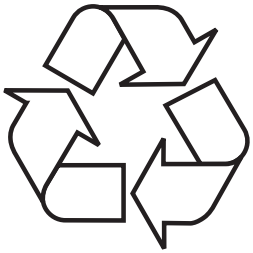
ECOLOGY IN PRACTICE

For many years, Hansa has consistently pursued pro-ecological policy.
Concern for the environment is as important for us as the use of modern technology.

The development of technology has enabled our factories to become more environmentally friendly – we use less and less water, electricity and less waste water and solid waste is generated in the production.

A lot of attention is paid to materials used in production. We strive to use only those that do not contain harmful substances and make recycling and safe disposal possible after use.

UNPACKING



During transportation, protective packaging was used to protect the appliance against any damage. After unpacking, please dispose of all elements of packaging in a way that will not cause damage to the environment.
All materials used for packaging the appliance are environmentally friendly; they are 100% recyclable and are marked with the appropriate symbol.

Important! Packaging materials (bags, polyethylene, polystyrene, etc.) should be kept away from children during unpacking.

DISPOSAL OF OLD APPLIANCE

In accordance with European Directive 2012/19/EU and local legislation regarding used electrical and electronic goods, this appliance is marked with the symbol of the crossed-out waste container. This marking indicates that the appliance must not be disposed of together with other household waste after it has been used.

The user is obliged to hand it over to waste collection centre collecting used electrical and electronic goods. The collectors, including local collection points, shops and local authority departments provide recycling schemes.

Proper handling of used electrical and electronic goods helps avoid environmental and health hazards resulting from the presence of dangerous components and the inappropriate storage and processing of such goods.

Dear customer!

Thank you for choosing an Hansa product. For years we have delivered high-quality appliances, so that household chores become a real pleasure. Before being packaged and leaving the manufacturer, the appliance was thoroughly checked with regard to safety and functionality. We also endeavour to make sure that modern technology in Hansa products always goes hand in hand with a unique design.

Before using the appliance, please carefully read these Operating Instructions Follow these instruction to avoid improper use and ensure long and reliable operation of the appliance. Learn the principles of the safe use to avoid accidents.

Store these operating instructions in a safe place to use them for reference whenever needed. These Operating Instructions contain all the necessary information that will make the use of your Hansa appliance simple and fun. We also encourage you to find out more about other Hansa appliances.

We hope using your new appliance is a pleasure.

Hansa
Haushaltsgeräte

BASIC INFORMATION

This appliance is intended for domestic use only to wash/dry textiles and clothes designed to be machine washed in a detergent bath.

Before plugging the appliance into the mains, remove the safety packaging and ensure the machine is level. The manufacturer reserves the right to introduce changes, which do not affect operation of the appliance.

USAGE

- Carefully read the instructions below before using the appliance.
- Never use the appliance outdoors or anywhere the temperature may fall below freezing.
- The appliance should not be operated by children or anyone who has not read the instructions.

Temperatures below 0°C can damage the appliance! In the event of the appliance being stored or transported in sub-zero temperatures, it should be left to acclimatise in a temperature above 0°C for 8 hours before being used.

MANUFACTURER'S DECLARATION

The manufacturer hereby declares that this product meets the requirements of the following European directives:

- Low Voltage Directive, 2014/35/EU,
- Electromagnetic Compatibility (EMC) Directive 2014/30/EE,

and has been marked with the CE symbol and issued with a declaration of compliance made available to market regulators.

The risk of death!	This appliance should not be used by children under 8 years of age, persons with reduced physical or mental capabilities, and persons who do not have sufficient skills to use this type of appliance. Such persons should be offered proper supervision or instructions on safe handling of appliance and related risks. Children must not play with the appliance or perform any maintenance-related activities. Children under 3 years of age must be kept away from the appliance unless continuously supervised.
	Children could get caught inside the appliance and get into a life-threatening situation.
Risk of suffocation!	If you allow children to play with the packaging/film or parts of the package, they can get entangled or put packaging over their head and risk suffocation. Keep packaging/plastic film or parts of packaging out of reach of children.
Risk of poisoning!	Washing detergents and fabric softeners can cause poisoning if ingested. In the event of accidental ingestion, consult your doctor. Washing detergents and fabric softeners should be stored out of the reach of children.

Risk of burns!	If laundry is washed at high temperature, door glass becomes hot. Prevent children from touching the hot door.
Eye/skin irritation!	Contact with detergents and softeners may cause eye or skin irritation. In case of eye/skin contact, thoroughly rinse eyes/skin to remove fabric detergent/softener. Washing detergents and fabric softeners should be stored out of the reach of children.
Risk of electric shock. Risk of fire/damage to property/appliance!	If the appliance is not correctly installed, it may be dangerous. Make sure that: Mains voltage corresponds to the voltage indicated on the appliance nameplate (identification plate) The current load and required fuse protection are specified on the nameplate. The appliance is connected to AC source only through a properly installed and grounded wall socket in accordance with national standards.

Risk of electric shock. Risk of fire/damage to property/appliance!	The power cord and the grounded wall socket fit together and the grounding system has been properly installed.
	Power cord cross section is sufficient.
	Power plug is always accessible.
	If a miniature circuit-breaker is used, always use a circuit-breaker with the following designation: This symbol is the only way to make sure that all the necessary requirements have been met.
Risk of electric shock. Risk of fire/damage to property/appliance!	If the power cord is modified or damaged, it may result in electric shock, short circuit or fire due to overheating. The power cord must not be kinked, crushed or modified or come in contact with any heat source.

Risk of fire/damage to property/appliance!	The use of extension cords or splitters may result in fire due to overheating or short circuit. Connect the appliance directly to a properly grounded wall socket. Do not use extension cords, splitters or power strips.
Health risk / risk of damage to property/appliance!	The appliance may vibrate or displace while in use, potentially causing injury or property damage. Set the appliance on a clean, level and hard surface using a level spirit.
	If any protruding items are caught by the appliance (e.g. doors) when trying to lift or move it, the item may come off and cause injury. Do not grasp any protruding parts of the appliance to move it.
Risk of injury!	The appliance is very heavy. Lifting may cause injury. Do not lift this appliance by yourself.

Risk of injury!	This appliance has sharp edges that can cause a hand injury. Do not hold the appliance by sharp edges. Only lift the appliance after you put on the gloves.
	If the hoses or electrical cables are not routed properly, you can trip and sustain an injury. Rout hoses and cables so that they do not constitute a tripping hazard.
Important! Damage to property/ appliance	If the water level is too high or too low, the appliance may not work properly, which can cause damage to property/appliance. Make sure that water is supplied under pressure of minimum 100 kPa (1 bar) and not exceeding 1000 kPa (10 bar).
	If the water supplying hoses have been modified or damaged, this can cause damage to property/appliance. The water supply hoses must not be kinked, crushed, modified or cut.
	The use of third-party hoses to connect the appliance to water supply can cause damage to property or the appliance.

Important! Damage to property/ appliance	Use only hoses supplied with the appliance, or the original hoses up designed for the appliance.
	The appliance is secured for transport with transit bolts. If you don't remove transit bolts before using the appliance, the appliance may be damaged. Remove all transit bolts before using the appliance for the first time. Make sure you keep transit bolts in a safe place for future use. If the appliance will be transported, to avoid any damage, you must reinstall the transit bolts.
Risk of explosion/fire hazard!	Laundry washed with detergents that contain solvents and thinners pose a risk of explosion in the drum. Thoroughly rinse laundry with water before washing in the washing machine.

Risk of poisoning!	Cleaning agents containing solvents may give off poisonous vapours. Do not use cleaning agents containing solvents.
Risk of injury!	Do not lean against/sit on open appliance door as this can lead to the appliance tipping over. Do not lean against the open door of the appliance.
	Climbing on the appliance may cause the worktop to break or collapse and lead to an injury Do not climb on the appliance.
	Reaching into the drum while is still rotates could injure your hand. Wait until the drum has come to a standstill.
Risk of scalding!	When washing at high temperature, there is a risk of scalding as a result of contact with hot water and detergent (e.g. when you drain the water into the sink). Do not put your hands in hot water with detergent solution.

Eye/skin irritation!	Fabric detergents and softeners may splash, if the detergent drawer remains open during operation. In case of eye/skin contact, thoroughly rinse eyes/skin to remove fabric detergent/softener. In the event of accidental ingestion, consult your doctor.
Important! Damage to property/ appliance	If the amount of laundry in the washing machine exceeds the maximum load, it may not operate properly or cause damage to property or the appliance. Do not exceed the maximum load capacity of dry laundry. Do not exceed the maximum load capacity for individual wash programmes.
	Adding too much detergent or fabric softener may cause damage to property or the appliance. Use fabric detergent/softener according to the manufacturer's instructions.

The risk of death!!	The appliance is powered by electricity. Touching live elements poses a risk of electric shock. Therefore, remember:
	Turn off the appliance: Unplug the appliance from the wall outlet.
	We never grab the plug with wet hands.
	When pulling the plug, always hold the plug, not the power cord, because this can damage the power cord.
	Do not make any technical modifications to the appliance or its components.
	Any repairs or other work on the appliance must only be performed by our service facility or by an electrician. The same applies to replacing the power cord (if necessary).
	You can order a spare power cord in our service centres.

Risk of poisoning!	Cleaning agents containing solvents may give off poisonous vapours. Do not use cleaning agents containing solvents.
Risk of electric shock / damage to property / appliance!	If water penetrates into the appliance, it may cause a short circuit. Never use pressure washer or steam cleaner to clean the appliance.
Health risk / risk of damage to property/appliance!	The use of third-party spare parts and accessories is dangerous and may cause injury, damage to property or appliance. For safety reasons, use original spare parts only.
Important! Damage to property/ appliance	Fabric cleaners, impregnating agents, stain removers, prewash agents, etc. may damage the appliance outer surface. Therefore, remember:

Important! Damage to property/ appliance	Make sure there is no contact with the appliance surface.
	Clean the appliance with a damp cloth only.
Dry	Do not dry clothes that have not been washed.
	Do not dry chemically washed garments or clothing, where stains were removed by chemicals.
	Do not dry clothes soiled with substances such as cooking oil, crude oil, acetone, alcohol, petrol, kerosene, stain removers, turpentine, wax.
	Before loading the clothes into the dryer, remove such contamination in hot water, using a large amount of washing detergent.
	Do not dry articles made of rubber foam, latex, water-resistant fabrics, raincoats, rubber mats, thermally formed products, clothing or pillows padded with foam rubber, as they may melt and damage other items or even damage the appliance. Please carefully read these operating instruction before installing the appliance. Damage caused by improper connections or use of the appliance is not covered by the warranty.
	NOTE: There is a cooling phase at the end of the drying cycle. Therefore, do not turn off the appliance before the end of the drying cycle. Otherwise, quickly remove and hang clothes to cool.

UNDERSTANDING THE SYMBOLS ON CLOTHES LABELS

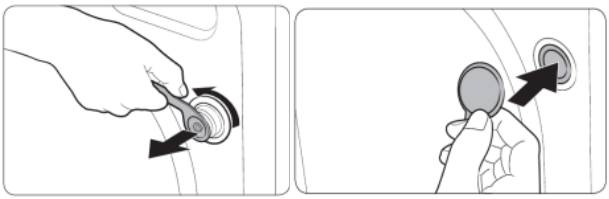
Washing				
	boil at 90°C	normal wash at 60°C	normal wash at 40°C	Do NOT wash!
	delicate		handwash	
Chemical cleaning				
	all solvents	all except TRI	petrol only	NO Dry clean!
Tumble dryer				
	normal	low	high	Do NOT dry!
Ironing				
	110°C	150°C	200°C	Do NOT Iron

Always pay attention to the symbols on garment labels when choosing a washing programme.

INSTALL THE APPLIANCE

1

Remove the transit bolts
(keep the bolts for future use, e.g. when moving house).



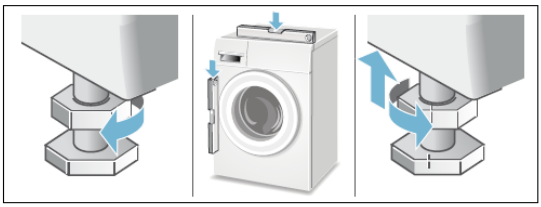
- unscrew the 4 transit bolts with a spanner,
- remove the rubber and plastic transport brackets from the sockets along with the washers and bolts.
- stop up the holes with the stoppers enclosed in the accessories bag.

⚠ Caution: the transit bolts MUST be removed before the appliance is used!

2

Position and level the appliance

- place the appliance on a solid, level surface,
- Level the appliance by adjusting the legs.

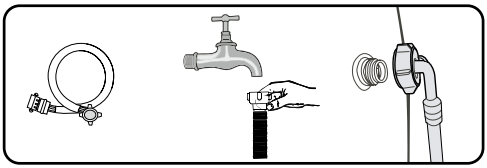


⚠ After positioning and levelling the appliance, check that it is stable by pressing down each corner and ensuring it does not move!

3

Connect the water supply

- Use only the new hoses supplied with the machine. Do not re-use hoses.



- A supply hose with seals is inside the drum of the machine.
  Water pressure min 0.03 MPa (0.3 bar), max 1 MPa (10 bar).

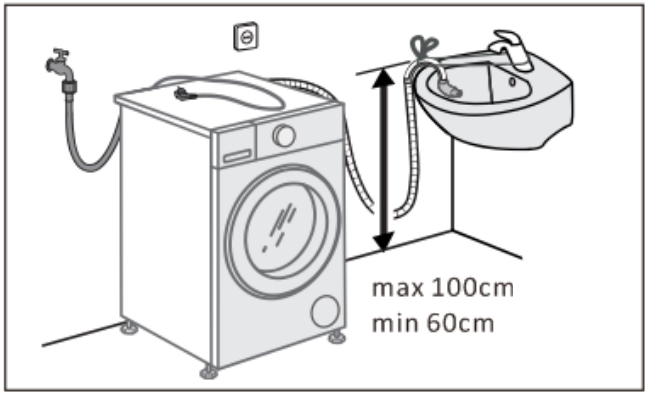
1). after connecting, make sure the hose is not twisted
2) after connecting the hose and the valve, check they are sealed tight
3). regularly check the condition of the hose.

Supply the machine with cold water only.

4

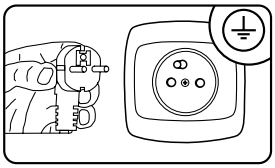
Water drain

- The drain hose is at the back of the machine. Fix the drain hose so that it does not move while the appliance is in operation. If necessary, use the elbow.



5

Connect to power supply



- Electrical wall outlet where the appliance is connects must be in a visible and accessible place,
- Only plug the appliance into a properly installed socket with an earthing pin,
- Do not use an extension cord to connect the appliance,
- in the event of the power cord being damaged, it must be replaced by an authorised service technician,
- the electrical system to which the appliance is to be connected must be protected with a 10 A fuse.

Prepare to wash:

- Small items such as coins, paper clips, needles, etc., may damage the laundry and the appliance, you should therefore follow a few important recommendations:

  1). Empty pockets

  2). Remove all metal items

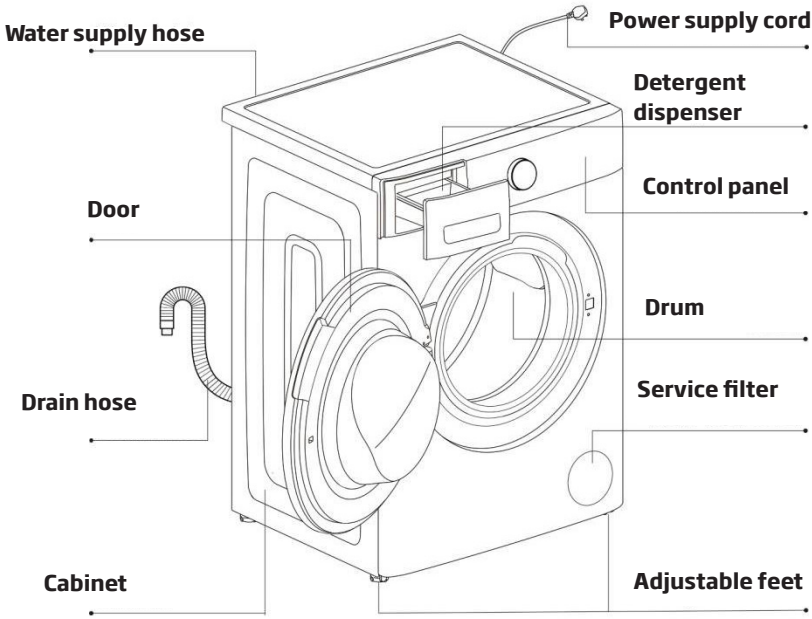
  3.) Delicate items such as bras or stockings should be washed in protective mesh laundry bag

  4). Close zippers and fasten buttons

  5). Remove any foreign objects from the device (e.g. wires, underwires).

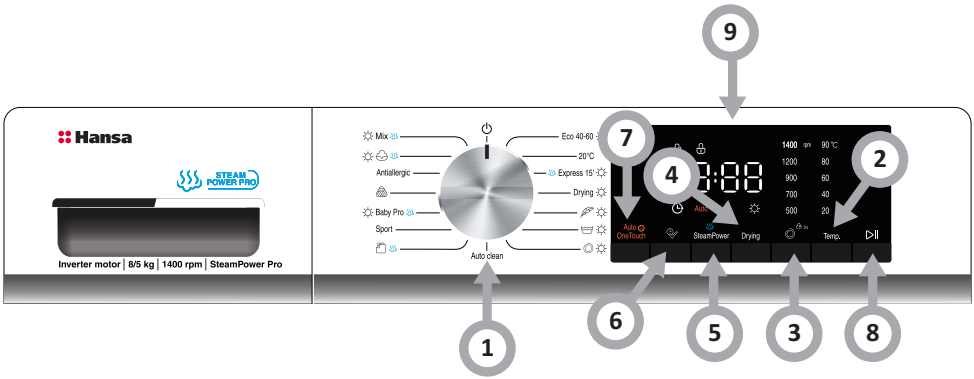
FEATURES AND COMPONENTS

DESCRIPTION OF THE APPLIANCE



Accessories:

Owner's manual	Water inlet hose	Key	Transport hole plu



1. WASH PROGRAMME SELECTOR knob:
Allows you to set the desired wash programme (see „Table of wash programmes").
• OFF position [⏻]: To power off the appliance turn the mark on the wash programme selector knob to the [⏻] symbol. If the appliance is turned off during a wash programme, the programme will be cancelled.

2. TEMP button:
Press to change the water temperature for the current wash programme. There are five temperature values on the display. When a temperature is selected, the corresponding temperature indicator will light up on the display.

3. SPEED button:
Press to change the spin speed for the current wash programme. There are five spin speed values on the display. When you select spin speed, the corresponding spin speed indicator will illuminate.
• CHILD LOCK When the wash programme is running, press and hold the SPEED button for 3 seconds to either activate or deactivate the Child lock.
For a detailed description, see Programmes and functions.
• Mute the beeping: To disable the beeping during a wash cycle, press and hold both the SPEED and ONE TOUCH buttons simultaneously for a minimum of 3 seconds.
For a detailed description, see Programmes and functions.

4. DRYING button:
Press to set the drying type or drying duration as needed, and the drying type or drying duration appears on digital display.
Some programmes have no drying function.
• Drying channel cleaning programme: Press and hold the button for 3 seconds, the appliance will enter the „Drying channel cleaning" programme. For a detailed description, see Programmes and functions.

5- STEAM button:
Press to set the STEAM wash programme.
For a detailed description, see Programmes and functions.

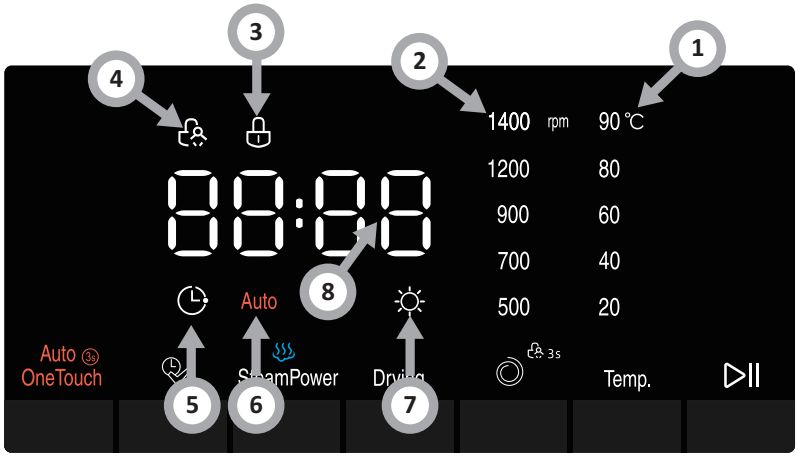
6. DELAY END button:
Press to set the delayed programme end time.
For a detailed description, see Programmes and functions.

7. AUTO ONE TOUCH button:
Press to set the AUTO ONE TOUCH wash programme.
For a detailed description, see Programmes and functions.

8. START/PAUSE button:
Press and hold the button to start or pause a wash programme.
• Add laundry during a wash programmePress and hold the button to pause the wash programme.

If the DOOR LOCK indicator [ ] is not illuminated, you may open the door to add or remove laundry.
To resume the wash programme, press the button again.
For a detailed description, see Programmes and functions.

9. Display
The display is valuable for appliance control and offers essential information.



1 - Temperature indicator
When you select a programme, the default temperature for this programme is illuminated on the display.
Press the Temp button to adjust the temperature. There are five temperature values on the display. When a temperature is selected, the corresponding temperature indicator will light up on the display. If all temperature indicators are inactive, the appliance is solely utilising cold water and heater in this particular washing programme.

2 – SPIN SPEED indicator
When you select a programme, the default spin speed for this programme is illuminated on the display.
You can change the spin speed by pressing the SPEED button.
There are five spin speed values on the display. When you select spin speed, the corresponding spin speed indicator will illuminate. When none of the spin speed indicators are illuminated, the appliance will not spin the laundry following the last drain within this programme.

3 – DOOR LOCK indicator
When the DOOR LOCK indicator is illuminated, the door is locked. To prevent any damage, wait until the indicator turns off before opening the door.
To open the door while a wash programme is in progress, first press the [START/PAUSE] button. You can open the door when the DOOR LOCK indicator is off.

4 – CHILD LOCK
When the CHILD LOCK function is activated, the control panel is locked.

5 – DELAY END
This indicates that the DELAY END function is activated. The remaining time until the selected wash programme concludes will be displayed on the digital screen.

6 – AUTO ONE TOUCH
This indicates the One Touch wash programme is selected. There are three methods to set the One Touch wash programme.

7 – DRYING FUNCTION
When the indicator is on, it means that drying function has been set or the drying wash programme is in progress.

8 – DIGITAL DISPLAY
1). Time Remaining for the wash programme
2). Time Remaining
3). Drying time
4). Error code

Programmes

Auto OneTouch wash programme

The Auto OneTouch wash programme is designed to intelligently detect the laundry weight and adapt the time and temperature accordingly, providing a smart washing experience.
During the wash programme's detection stage you will see the indicator and you can access the Auto OneTouch wash programme through any of the following three methods.
• When the appliance is powered off, press and hold the One Touch button for a minimum of 3 seconds. The appliance will initiate the Auto OneTouch wash programme directly, and the Auto OneTouch will illuminate.
• When the appliance is powered on, press and hold the One Touch button for a minimum of 3 seconds. The appliance will initiate the Auto OneTouch wash programme directly, and the Auto OneTouch indicator will illuminate.
• When the appliance is powered on, press the One Touch button and the Auto OneTouch indicator will illuminate. Then press the START/PAUSE button, the appliance will initiate the Auto OneTouch wash programme.

Drying programme

Set the drying programme.

1. To set the Wash and Dry programme
The drying function is available for some programmes only.
Place the laundry in the drum. Close the door, turn the wash programme selection knob to select the desired wash programme (except the Dry programme). Press the Dry button to select one of the two drying modes as follows:
– Automatic drying: Press and hold the Dry button to adjust the drying time that is displayed on the display. When [Auto] is displayed, auto dry mode will be activated. The drying time can be automatically adjusted according to the amount and moisture content of the clothes.
- Specific Duration Drying Press the Dry button to set the drying time. Press the Dry button. The drying duration (30-60-90-120-150-180-210-240) will appear on the digital display.
select the drying duration and enter dry mode. Then, press the Start/Pause button and the appliance will initiate the Wash + Dry programme - the drying programme will automatically activate at the end of the wash programme.

2. Set the Dry Only program The Dry Only programme is suitable for drying cotton laundry. Avoid drying clothes that are prone to deformation or shrinkage. When using the Dry Only program, it is advised to first run a single spin cycle for the garments intended for drying.
• Load the laundry into the drum. Close the door. Turn the wash programme Selection knob to select the Dry Only programme. Then press and hold the Dry button to select Auto Dry or Specific Duration Drying (as described above).
• Then, press the START/PAUSE button to initiate the Dry Only programme.

3. To dry down jackets, use the „Wash+Dry" programme Select the "Down Jacket" programme +"Automatic Drying" [Auto] mode. Please do not choose Dry only programme to dry down jackets. For optimal drying results, it is suggested to dry a single down jacket at a time.

Precautions for drying programme
1. If the clothing contains excessive moisture, the appliance will automatically prolong the drying duration. During this time, it is common for to be shown for an extended period.
2. While the drying programme is in operation, ensure that the tap remains opened, as water is essential for cooling and dehumidification throughout the drying process.
3. The maximum drying time is determined based on the specific model.
4. To avoid excessive wrinkling of laundry due to prolonged drying, consider initially setting a slightly shorter drying time. Then, based on the drying outcome, you can gradually increase the drying time as needed.
5. Prior to initiating the Dry Only programme, it is advisable to begin with a spin cycle.
6. If required, untangle any knots in the clothing after the spin cycle before placing the clothes in the drum for drying.
7. Larger or thicker garments might experience uneven drying in certain areas. After completing the drying programme, you can adjust the drying time based on the achieved drying effect.
8. Wool fabrics are not suitable for drying.
9. Avoid drying clothes that are prone to deformation or shrinkage.
10. Some programmes have no drying function.

Drying channel cleaning programme
Once you have selected the wash programme and options, press and hold this button for 3 seconds before initiating the cycle. The appliance will go to the programme "Cleaning the drying channel." The digital display will show the duration of the "Drying channel cleaning" programme. Next, initiate the drying channel cleaning programme by pressing the "Start/Pause" button.
The Drying Channel Cleaning programme can automatically eliminate lint buildup within the drying channel, enhancing overall drying efficiency.
This programme is only used to remove the lint in the drying channel. During this programme, do not add any clothes in the drum.

Steam
A wash program tailored for cotton garments that are less prone to fading.
• Steam treatment can help minimise clothing wrinkles, attain optimal humidity levels, achieve the most relaxed condition for garments, and facilitate easier ironing.
• Steam treatment can effectively remove any unpleasant odours from clothes.

Special wash programmes
Baby garments A wash program specifically designed for the kind of soil commonly found on children's clothing, effectively eliminating any remaining traces of detergent.
Down Jacket This washing program is intended for individual puffer garments (with a maximum weight of 2 kg), as well as pillows or clothing items filled with goose down, such as down jackets. We advise placing down garments in the drum with their edges folded inward (see figure) and ensuring that they occupy no more than ¾ of the total drum volume. For optimal outcomes, we suggest utilising liquid detergent and pouring it into the detergent drawer.
Wool: A wash programme specifically designed for wool fabrics.
• Prior to washing, ensure that your clothing items bear a „machine washable" laundry label.
• Following the wash cycle, promptly remove the clothes, reshape them, and proceed with drying to prevent deformation resulting from extended time within the drum.
• To safeguard your clothing from damage, it's important to ensure that the water temperature does not exceed 40°C.
• To achieve optimal results and minimise clothing damage, employ a specialised wool detergent and refrain from exceeding a laundry load of 1 kg.

Functions

Delay end

Press the Delay End button to set the wash cycle end time in one-hour increments up to a maximum of 24 hours. Once you've chosen the desired washing programme but before you press the START/PAUSE button, use the Delay End button to display when you prefer the wash cycle to complete, for example in 8 hours. The DELAY END indicator light is on.

NOTE: The entire wash cycle duration will be completed before the set end time elapses.

Here is an example of a 1hr: Wash cycle duration of 1 hour and 30 minutes with end time delay of 8 hours. 8 hours are displayed and approximately 6 hours 30 minutes is counted down until the start of the washing programme (which will take 1 hour 30 minutes), then the programme duration of 1:30 is displayed when the wash cycle starts. Total time is about 8 hours.

Cancel the Delay End function:

• Turn the washing programme selector knob to reset the washing programme. The DELAY END indicator light goes out.

NOTE:

• The Delay End function cannot be set for some washing programmes.

• The washing programme end time may differ from the set End Time depending on the water supply pressure, drain, type of clothes, water temperature and other conditions.

Child Lock

1. Activating the Child Lock prevents inadvertent operation by children or any disruptions during the washing programme.

2. When the wash programme is running, press and hold the SPEED button for 3 seconds to either activate or deactivate the Child Lock.

3. When the Child Lock function is set, the Child Lock indicator [ ] is illuminated. The door cannot be opened The control panel is locked. None of the buttons on the control panel or the washing programme selection knob on the control panel are responsive, with the exception of the dash on the washing program selector knob beneath the symbol. The appliance can only be powered off by adjusting the wash programme selection knob so that the dash is positioned under the [⏻] symbol The appliance will turn off. If the appliance is turned off, the Child Lock function will be cancelled.

4. Once the Child Lock function is activated, you can power off the appliance by adjusting the wash program selector knob. Upon restarting the appliance, it will resume the previously set programme without any additional input.

Add laundry during a wash programme

When the programme is running, press and hold the START/PAUSE button to pause the appliance. When the DOOR LOCK indicator goes off, you can open the door to add or remove laundry. Once you have added the laundry, close the door, then press and hold the START/PAUSE button once more and the appliance will resume programme where it was paused.

NOTE:

If the water level or water temperature within the drum is excessively high, the door lock indicator light [ ] will illuminate. Consequently, the door cannot be opened, and clothes cannot be added or removed while the programme is in progress.

Mute the beeping:
To disable the beeping during a wash cycle, press and hold both the SPEED and ONE TOUCH buttons simultaneously for a minimum of 3 seconds.
• Activate the beeping: To enable the beeping during a wash cycle, press and hold both the SPEED and ONE TOUCH buttons simultaneously for a minimum of 3 seconds. You will hear a single beep as a confirmation.

Load balancing system
The appliance features an automatic detection system for unbalanced loads. If the clothes are unevenly distributed, the appliance will automatically reposition and adjust laundry to ensure even distribution before proceeding with spinning. If the appliance is unable to evenly distribute the laundry within the time limit, the appliance will refrain from spinning to prevent excessive appliance vibration. During such instances, you need to inspect whether the clothes are tangled or knotted and after reorganising the garments, select the "Spin" programme. When washing a smaller load, such as a pair of jeans, a sweater, or a bath towel, the appliance might not complete the spinning process due to balance protection measures. Whenever possible, it's recommended to wash both large and small clothes together as this practice facilitates even arrangement of the garments and ensures a smooth spinning process.

NOTE:
Due to variations in laundry types and materials, the appliance's automatic adjustment and balance system might require multiple adjustments to evenly arrange the clothes, potentially resulting in extended spinning times.
This is considered normal and does not indicate a malfunction of the appliance.

Illumination
• Illumination is always on during when setting a programme or function.
• When the programme is paused, you can turn on the illumination by opening the appliance door.
• While the program is in progress, the illumination will automatically activate, corresponding to the changing washing stages.
• Touching any button other than the power button can also turn on the illumination.

If chosen option conflicts with set programme, audio alarm sounds and the corresponding option indicator flashes.
If chosen option conflicts with prior selection, only latest choice stays active.

5. Add detergentRemove detergent dispenser, add detergent and additives/softener as described below.

Compartment 1: Washing Powder
Compartment 2: Liquid washing detergent
The liquid washing detergent must not exceed the "MAX" level.
Compartment 3:
Fabric softener
The fabric softener must not exceed the "MAX" level.

Follow the dosing recommendations on the detergent pack.
Proper dosing of detergent/additives matters because:
• Enhances cleaning and improves its effectiveness.
• Reduces irritation as it prevents excess detergent residue in laundry.
• Saves money by preventing detergent waste.
• Safeguards washing machine from component scale buildup.
• Safeguards environment from unnecessary burden.

Avoid hand wash detergents as they generate excessive foam.
Use powder detergent for white cotton garments, prewashing and washing at temperatures above 60°C.
Follow the instructions on the detergent packaging.

6. Delay the end of a programme
• To set a programme to end at a later time, see the section "Control panel / DELAY END".

7. Start programme
• Press the START/PAUSE button. The corresponding indicator will illuminate, the door locks and the DOOR LOCK indicator is illuminated.
• To prevent overflow, avoid opening dispenser during a programme in progress.
• The remaining programme duration can vary. Factors such as unbalanced load, or foam formation, can have an effect on the programme duration.

8. Change the settings of a running program, if needed
You can still change the settings while a programme is running. Changes apply if program phase has not completed yet.
To change the settings of a running programme:
• Press the START/PAUSE button to pause the running programme.
• Change your settings.
• Press the START/PAUSE button again to resume the programme.

If you have changed the programme, do not add more detergent for the new programme.
To prevent a running programme from being changed accidentally (for example by children), use the CHILD LOCK function (see the „Control panel/SPIN SPEED" section).

Pause a running programme and open the door, if needed
Press the START/PAUSE button to pause the running programme.
If the water level and/or temperature in the drum are within allowable range, the DOOR LOCK indicator turns off. You can open the door, for example to add more laundry, or to remove laundry which was loaded by mistake. Press the START/PAUSE button again to resume the programme.

9. Cancel a programme in progress, if needed
• To power off the appliance turn the mark on the wash programme selector knob to the symbol.
• When the water level and temperature are within allowable range, the door unlocks and you can open it.
• When the water level in the drum is high, the door remains locked. To unlock the door, first turn the wash programme Selector Knob to the Spin programme. Then press the SPEED button to deactivate the Spin programme (all spin speed indicators on the display go off).
• Press the START/PAUSE button to start the Spin program. The water is pumped out from the drum during the wash programme. The door unlocks at the end of the programme.

10. Power off the appliance after programme End
• At the end of the wash programme, the "End" message is shown on the digital display.
• You can open the door only when the DOOR LOCK indicator goes out.
• Ensure that the DOOR LOCK indicator is off and then open the door and take out the laundry.
• To power off the appliance turn the mark on the wash programme selector knob to the symbol.
• Close the water tap

Keep the door ajar to allow the appliance's interior to dry.

TROUBLESHOOTING

Problem	Probable cause / Solution
There are discolorations and oil stains in the drum	The appliance requires a service wash. Initiate the „Drum Clean" washing programme without detergent and without any load.
There is an unpleasant odour coming from the appliance.	Because of the rubber components, the appliance might have a rubber smell initially, but it will fade as you use it.
The door cannot be opened	The safety protection function is active due to high water level or temperature.
	Check if the programme ended normally and if there was a power outage.
	Is the Child Lock function activated? Turn off the Child Lock
	Is the delay end function activated? Deactivate off the delay end function.
Detergent dispenser drawer is leaking in the appliance	Clean the dispenser drawer as detergent buildup is causing obstruction.
	The water pressure is excessively high and should be lowered. Gently adjust the valve on the water pipe and attempt the operation again.
	The appliance is tilted forward. It must be levelled in its final position.
The appliance is experiencing leakage (other than the dispenser drawer).	The inlet hose is not secure - examine both the fitting on the housing and the water valve.
	Even though the inlet hose is tightly secured, it continues to leak. If so, replace the rubber washers. The rubber washer is missing from the water inlet hose.
	The drain hose is not attached properly.
	If there is a water leakage, switch off power and contact customer service for repair or maintenance.
The appliance will not power on	The appliance may not be properly connected to the socket, or the plug prongs might not be making proper contact.
	There is no power to the socket or the fuse in the mains plug has blown.

The washing programme does not start	The door is not closed properly.
	The POWER button has not been pressed.
	The START/PAUSE button has not been pressed.
	The valve might not have been opened, preventing water from flowing into the appliance.
	A Delay End function has been set.
The appliance does not fill with water, the detergent cannot flow into the drum or "E02" appears in the display	The water inlet hose is bent, twisted or kinked.
	The water inlet hose is not connected to the water tap.
	The water pressure is too low.
	The valve might not have been opened, preventing water from flowing into the appliance.
	There is no water supply available to the house.
	The mesh filter in the water inlet hose or water inlet valve is clogged.
	The tap or water supply pipe is frozen.
	The Delay End function is active, causing the appliance to delay taking water.
	The START/PAUSE button has not been pressed.
	There is enough water in the drum already.
Discharge the water when the programme is started	This is not a fault. Please do not open the door to pour water directly into the drum before the programme starts. In this scenario, the appliance might drain water added to the drum after the program begins.
The water level during the washing cycle is insufficient.	This is not a fault. This appliance uses minimal water in its wash program, with a lower water level compared to other washing machines.
Add water during wash programme	If the water level drops, the appliance will add water automatically.
	If there's too much laundry, the appliance might add water multiple times during the wash program.
Excessive foam in drum or overflowing from detergent dispenser.	Detergent is not suitable for washing machines (it should be labelled „for washing machines" or „hand and machine wash", etc.).
	Too much detergent has been used - less detergent is needed in soft water.

The high-speed spinning is repeated multiple times	Due to variations in laundry types and materials, the appliance's automatic adjustment and balance system might require multiple adjustments to evenly arrange the clothes, potentially resulting in extended spinning times. This is considered normal and does not indicate a malfunction of the appliance.
The appliance does not spin	Press the SPEED button to turn off spinning; display shows no spin speed indicators.
The appliance experiences significant vibrations during the spin cycle.	The feet have not been properly adjusted, leading to the appliance vibrating excessively.
	During the installation of the washing machine in a new setup, the shipping bolts with a plastic spacer or polystyrene packaging were not removed.
	The appliance is wedged between cabinets or walls.
	The load is slightly unbalanced, causing the appliance to spin at a reduced speed.
Inadequate spinning results.	When washing a smaller load, such as a pair of jeans, a sweater, or a bath towel, the appliance might not complete the spinning process due to balance protection measures.
	The load is slightly unbalanced, causing the appliance to spin at a reduced speed. This is not the default spin speed for the wash programme or the you have set.
The appliance is not draining or spinning, and the display shows "E03."	Ensure the highest point of the drain hose is positioned between 65 and 100 cm from the floor.
	The pump filter is blocked.
	The drain hose is bent, twisted or kinked.
	The drain hose is clogged or frozen.
Program stops countdown before initiating high-speed spin.	This is not a fault. The load balancing system shifts and spreads clothes in the drum to achieve balance for high-speed spinning. While balancing and spinning, the timer halts until high-speed spinning begins.
The programme is taking too long	Program durations may differ due to factors such as water pressure, incoming water temperature, and uneven distribution of the load. This will increase the programme duration accordingly (see "The high-speed spinning is repeated multiple times").
The appliance makes excessive noise	Noise from the motor, pump, and drum is normal and expected during the spinning process.
	The appliance makes contact with other items.
	Foreign objects such as hairpins or metal items fall into the drum.

The appliance is continuously filling with water and then draining.	The upper part of the drain hose is positioned too low – install it at a height ranging from 65 to 100 cm from the floor (refer to „Installation" instructions).
	The end of the drain hose has been inserted too deeply into the riser pipe. The „U" bracket needs to be affixed 400 mm away from the end of the drain hose.
	The end of the drain hose is submerged in the discharged water.
The discharged water flows back into the appliance	Submerging the drain hose end in drain water could lead to water being drawn back into the appliance, risking damage to both the appliance and laundry.
The control panel feels warm	The electronic components behind n the control panel generate mild heat.
After drying, there are water drops on the door and drum	After drying, water droplets might remain on the door - remember to wipe them off.
	Did you insert an excessive amount or clothes that are too thick?
Drying is insufficient and uneven.	Is laundry that is hard to dry, such as thick cotton fabrics, mixed with fabrics that are easy to dry such as synthetic fabrics?
	Did you put too much laundry for drying?
	When using only the „Drying" program, do you separate and untangle dried clothes before loading them into the drum?
	Uneven drying can result from varying types and quantities of clothes. In case of uneven drying, add another drying cycle.
	Is the tap closed during drying?
	Is the filter of the drain pump clogged during drying?
	Is the drain hose bent, twisted or clogged during drying?
General	The appliance has sensors tracking wash programme parameters like water level, temperature, load balance, and wash progress. Normally, if your appliance successfully completes the wash programme, there is unlikely to be anything wrong!

THE FAULT INDICATOR LIGHTS

The appliance control board detects faults and triggers alarms with corresponding fault codes displayed on the control panel for the following issues:

Error Codes	Fault type	Probable cause / Solution
E02	No water supply at inlet	Check that the water tap is open Is the water supply turned off? Is the mesh filter in the water inlet hose or water inlet valve clogged? Is the water supply hose to the washing appliance frozen? Eliminate the cause of the fault. If the fault persists, contact the service centre for repair.
E03	Water does not drain properly	Clean the pump filter
		Check whether the drain hose is bent or kinked, twisted or clogged? Eliminate the cause of the fault. If the fault persists, contact the service centre for repair.
U4	Door lock failure	The door is not closed securely and the door lock is malfunctioning. Close the door fully. Turn the washing programme selector knob to the „OFF" position to turn off the power. Then turn the wash programme Selector Knob to select the desired wash programme and press the START/PAUSE button to restart the programme. Eliminate the cause of the fault. If the fault persists, contact the service centre for repair.
		If an error code is displayed and the door cannot be opened, the door lock may be faulty. Contact the service centre for repair.
H	The temperature in the drum is high	Press the START/PAUSE button to stop the appliance and wait a few minutes. When the temperature in the drum has cooled down to the safe level and the error code on the display disappears, press the START/PAUSE button to resume the programme. If the fault persists, contact the service centre for repair.
EXX	Other faults	Turn the washing programme selector knob to the „OFF" position to turn off the power. Unplug the power cord and contact the service centre for repair as soon as possible.

Note! Be sure to check the fault cause and eliminate it before pressing the START/PAUSE button again. If fault code clears, appliance resumes operation, if not, disconnect power and contact customer service for assistance.

Note that incorrect installation issues, as outlined in pages 6 to 12, may incur service call charges.

Leaving items in pockets can lead to pump or drain hose blockages, potentially damaging the appliance.

Avoid washing items without care labels or those not meant for machine washing.

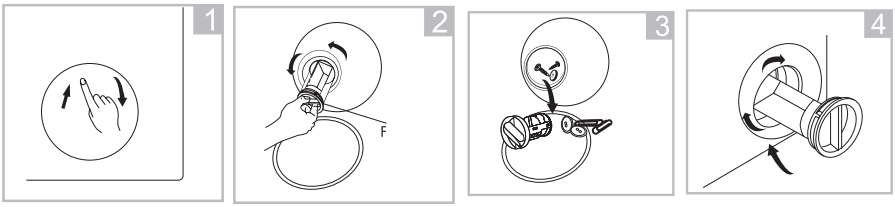
MAINTENANCE AND CLEANING

Never clean the appliance body or plastic parts using solvents or harsh, abrasive detergents (e.g. washing powders or creams)! Use mild liquid detergents and soft cloths only. Do not use sponges.

1

Clean the pump filter

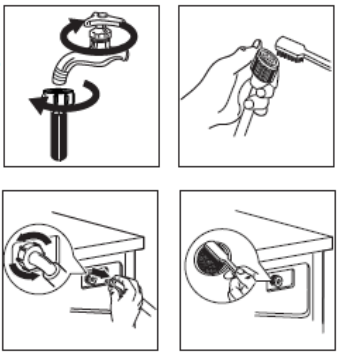
- Clean the pump filter every 20 washes or so. Neglecting to clean the filter may result in problems with draining water from the appliance!



2

Clean the water supply valve

- Replace the filter following the procedure in reverse order.



Washing the filter in the tap

1. Close the tap.
2. Remove the water supply hose from the tap.
3. Clean the filter.
4. Reconnect the water supply hose.

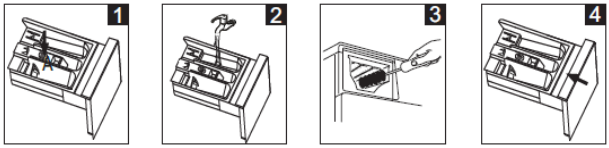
Washing the filter in washer dryer:

1. Screw off the inlet pipe from the backside of the machine.
2. Pull out the filter with long nose pliers and reinstall it back after being washed.
3. Use the brush to clean the filter.
4. Reconnect the inlet pipe.

3

Clean the detergent drawer

- Should be cleaned at least once a month.



1). pull out the dispenser drawer with press the A.

2). clean the dispenser drawer under water.

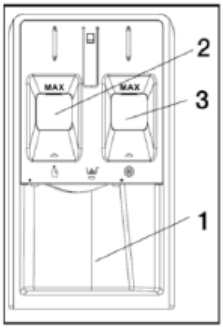
3). clean inside the recess with an old toothbrush.

4). insert the dispenser drawer

PRACTICAL TIPS ON WASHING

DETERGENTS AND LAUNDRY ADDITIVES

It is recommended to use a general-purpose laundry detergent powder or liquid for the full range of temperatures according to the manufacturer's instructions on the detergent packaging.



1

Detergents

- Pour the detergent into the drawer compartment marked II
- Pour the pre-wash detergent into the drawer compartment marked I

2

Liquid detergents

- Install the tab supplied in the compartment II
- Pour liquid detergent into the drawer compartment marked II

3

Fabric softeners added to the rinse

- Pour the fabric softener into the drawer compartment marked ❀
- Do not exceed the maximum level marked on the drawer compartment. This detergent will be used for the final rinse.

For washing whites it is recommended to use the washing powder. Liquid detergents do not contain bleach. Do not use rinse aid with white laundry, as this may cause yellowing of laundry.

FIRST WASH

- Before washing for the first time, put the appliance through one high temperature cycle without a load, according to the following procedure:

  1). connect the appliance to the power supply,
  2). open the water valve,
  3). set the programme selector dial to washing at high temperature, add a suitable detergent and press Start/Pause.

SOIL

1

Stubborn stains

- Before washing underwear, apply an additional stain remover according to the instructions for use.

2

Heavy soil

- in order to achieve a better result, wash less laundry,
- add more detergent.
- rinse the appliance after washing heavily soiled garments (e.g. work clothes) or clothing that loses fibres. To do this, run the wash cycle at 60°C, for example coloureds or easy-care.

3

Light soil

- See Conservation.

CONSERVATION

Reduce energy and water consumption

- Garments which are only lightly soiled should be washed on the Express 15' setting.
- For most programmes, the appliance detects load.
  For partial load, when using the QUICK programme, the appliance will reduce water and energy consumption and shorten the wash cycle.
- The most energy and water efficient wash programmes are generally those that run at lower temperature and for a long time.
- Loading the washing machine to the full capacity indicated by the manufacturer for the respective wash programmes will save energy and water.

WATER HARDNESS

- Hard water causes scale deposition. Information about water hardness is available from the nearest water works. We recommend that you use water softener for each washing.

POWER OUTAGE (PROGRAMME MEMORY)

- Power outage or unplugging the appliance does not cancel the set programme. The programme is memorised and resumes when power is restored. Do not open the appliance doors during a power outage.

LOAD

- Maximum drum capacity (washing) 8 kg.
- Maximum drum capacity (drying) 5 kg.
- Load the laundry into the drum according to the following instructions:

  1). cotton, denim, children's clothes – max full drum (do not force clothes into the drum as this will reduce the quality of the wash),
  2). synthetics – max ½ of the drum,
  3). wool, silk, delicate fabrics – 1/3 of the drum.

Do not overload the appliance. Overloading the appliance may damage the clothes being washed! If you overload the appliance the OVL is shown appears on the display – remove excess laundry from the drum and restart the appliance. The maximum load amounts depending on the programme are given in table of programmes.

LOAD DISTRIBUTION CONTROL

- The appliance features load distribution control system.
  Before spinning, this checks the distribution of clothes inside the drum. In the event that too great an imbalance is detected, the system makes several attempts to rearrange the clothes inside the appliance. Sometimes these attempts to distribute the load are not successful. Problems may be caused by terrycloth robes washed together with other types of laundry, such as bed sheets that formed a bundle around other items of laundry.
- The system may then respond in two ways:

  1). accept the uneven distribution of garments and reduce spin speed,
  2). cancel the spinning.

  In either case, after washing cycle is finished open the appliance door, remove the laundry by hand, close the door and select the spin setting again.

DOOR LOCK

- The appliance is equipped with a lock which prevents the door from being opened during wash cycle. Once a wash cycle is complete, the door lock is automatically released. In order to open the door during the wash program, press PAUSE button and wait to unlock the door.

If the temperature inside the drum is high, the door may remain blocked until the water temperature has dropped below 60°C.

Before opening the door of the washing machine check whether there is water in the drum.

DELICATE FABRICS

1

Select Programme

- Select the appropriate wash programme: Synthetics, Wool.

2

Load

- Avoid overloading the appliance – the maximum load is 1/3 kg for delicate fabrics, see "Loading."

ADD DETERGENT

1

Not enough detergent

- the laundry turns grey, lumps of fat form, lime scale is deposited.

2

Too much detergent

- A lot of foam, ineffective washing, detergent incompletely rinsed from fabrics.

For more information about the product, please refer to the EU EPREL Product Database at https://eprel.ec.europa.eu. For more information, please use your mobile device to scan the QR code on the energy label or enter the product model listed on the energy label in the EPREL search engine https://eprel.ec.europa.eu/

WARRANTY AND AFTER SALES SERVICE

Warranty

Warranty service as stated on the warranty card. The manufacturer shall not be held liable for any damage caused by improper use of the product.

Service

- The manufacturer recommends that all repairs and adjustments be carried out by the Factory Service Technician or the Manufacturer's Authorized Service Point. For safety reasons, repairs should be referred to professionals.
- Repairs carried out by unqualified persons may seriously endanger the appliance user.
- Pursuant to Commission Regulation (EU) 2019/2023, the minimum availability period for spare parts necessary to repair the appliance is 7 or 10 years depending on the type and purpose of the spare part.
- The list of spare parts and the ordering procedure are available on the websites of the manufacturer, importer or an authorized representative.
- The minimum warranty period for the appliance offered by the manufacturer, importer or authorized representative is given in the warranty card.
- The warranty shall be void if you make any independent adaptations or alterations, tamper with seals or other appliance safety devices or its parts or interfere with the appliance contrary to operating instructions.

In the event of appliance malfunction, request assistance or repair.

If your appliance needs repair, please contact the service centre. Please see warranty card for address and contact details of our service centre. Before contacting us, please have ready the appliance serial number, which can be found on the identification sticker. For your convenience, please write it down below:

Hansa
Haushaltsgeräte